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Voice over Internet Protocol Phones Conversion

- 1. The American Federation of Government Employees (AFGE) Council 214 and Air Force Materiel Command (AFMC), hereafter referred to as the Union and Management, hereby enter into this Memorandum of Agreement regarding subject Voice over Internet Protocol (VoIP) phones as it applies to bargaining unit employees covered by the Master Labor Agreement (MLA) between the parties.
- 2. VoIP phones are being implemented across the Command as older technologies become obsolete. This MOA implements the provisions of the VoIP phone conversion, subject to the provisions outlined below.
- 3. VoIP phones generate call logs for all incoming and outgoing calls. Call logs generated by the system may be accessed in accordance with all applicable MOAs, the MLA, laws, rules, and regulations.
- 4. Employees may submit their preference between all headsets and handsets available from the organization's inventory to their supervisor.
- 5. All remedies available under the MLA or 5 U.S.C. 71 will remain available to the parties if concerns cannot be cooperatively resolved.

For Management/date

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